# **Return & Refund Policy**

Thanks for shopping at www.schoolofbhagavadgita.org
If you are not entirely satisfied with your purchase, we're here to help.

#### Returns

You have 15 calendar days to return a faulty item, to be replaced, from the date you received it.

To be eligible for a replacement your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

#### Refunds

You may return a faulty item to be replaced. We do not refund the order.

Once we receive your item, we will inspect it and notify you that we have received your item. After inspecting the item, if the replacement is approved, we will send it to you within 15 days or as per availability in stock.

## Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable.

### Non- Refundable/ Non- returnable Products / Services:

Certain Products / Services are non- returnable and Non Refundable : such products and services cannot be claimed under this refund / return policy.

## **Contact Us**

If you have any questions on how to return your item to us, contact us.

Email- admin@sobg.org

Phones: + 91 0471 2367299, + 91 9446033331

Postal Address: School of Bhagavad Gita, Thirumala P.O, Trivandrum - 695006